

What “call notes” actually means on Android

Four things share the name. Only one of them puts your own note in front of you before you answer — the rest tell you what was said once the call is already over, or never reach the call screen at all.

	Google Call Notes Built into Pixel	Call Notes Pro Third-party app	Call Notes Play Store notepad	Business Dialer Call Notes Third-party dialer
Runs on	Pixel 9+ only A-series excluded	Any Android install may fail on new phones	Any Android	Any Android
Where it works	5 countries plus Japan and India — and it needs a SIM from that country	Anywhere	Anywhere	Anywhere
When you see it	After the call	During the call	Never on the call screen	Before you answer
What it shows	An AI transcript and summary of what was said	Your own note, in a floating window	Notes you typed, inside its own app	Your note, plus company, job title and labels from your Google Contacts
Your notes live in	Google's Phone app, on the device	Its own database the cloud sync shut down in 2022	Its own app	Your Google Contacts, still yours if the app goes away
Last updated	Actively developed	11 March 2022	2024	Actively developed
Other person is told	Yes, announced	No	No	No — nothing is recorded
Cost	Free, if you own the right Pixel	Paid	Free	\$9/mo · \$49/yr · \$99 once 30-day trial

Google and Samsung both answer the same question: *what did we talk about?* — once the call has ended. Almost nobody searching for call notes is asking that. They are asking **who is this, and what did I promise them**, in the two seconds before they say hello.